

BLOGS

Arbitration Explained: A Beginner's Guide to Key Concepts

Khushi Malviya · 18 Aug 2025

Introduction

As a future lawyer, you often picture a packed courtroom, impassioned arguments before a judge, and the slow, deliberate grind of the wheels of justice. While litigation is a cornerstone of our legal system, the reality of modern law is far more diverse.

Today, businesses and individuals are increasingly turning away from traditional courts towards a more efficient, flexible, and private method of resolving disputes: Arbitration.

This article explores the basic concepts of arbitration, its features, principles, advantages, and challenges, breaking down the essential ideas and legal provisions that make this system work.

We will explore the what, why, and how of arbitration, focusing on the framework provided by India's primary legislation, the **Arbitration and Conciliation Act, 1996** (referred to as "the Act").

What is Arbitration?

At its core, arbitration is a method of resolving disputes outside the traditional court system, where the parties agree to submit their conflict to an impartial third party (the arbitrator or arbitral tribunal), whose decision, called an award, is legally binding.

Unlike mediation or negotiation, where the neutral facilitator only helps parties reach a voluntary settlement, arbitration results in a decision that has the same enforceability as a court judgment.

The essence of arbitration lies in party autonomy: the disputing parties have the freedom to choose how their dispute will be resolved: who will decide it, where it will be decided, under what rules, and in what language.

Think of arbitration as a private trial. Instead of a publicly appointed judge, you have a privately chosen expert. Instead of rigid court procedures, you have a more flexible process tailored to the

dispute.

The main advantages are clear: speed, confidentiality, cost-effectiveness, and the ability to choose a decision-maker with specific expertise in the subject matter of the dispute (e.g., an engineer for a construction dispute). This is why it has become the preferred mode of dispute resolution in commercial contracts, construction projects, and international trade.

The Arbitration Agreement

The entire process of arbitration stands on one single, critical foundation: the arbitration agreement. Without a valid agreement to arbitrate, you cannot compel a party to arbitrate. This agreement represents the mutual consent of the parties to waive their right to go to court and instead resolve their disputes through arbitration.

Section 7 of the Arbitration and Conciliation Act defines an arbitration agreement. It can exist in two forms:

1. An Arbitration Clause: This is a clause embedded within a larger contract. For instance, a software development contract might include a clause stating, "All disputes arising out of this contract shall be settled by arbitration."
2. A Submission Agreement: This is a separate agreement that parties enter into after a dispute has already arisen.

The Act requires the agreement to be in writing. This doesn't just mean a formal document signed by both parties. An exchange of letters, emails, or other forms of electronic communication that record the agreement is sufficient.

The Arbitrator

If a judge is the master of a courtroom, the arbitrator is the master of the arbitration. An arbitrator is the neutral individual, or a panel of individuals, entrusted with the power to adjudicate the dispute. The parties have significant freedom, known as party autonomy, in deciding who and how their arbitrators are chosen.

Section 10 of the Act gives parties the freedom to determine the number of arbitrators, but it mandates that it must be an odd number (typically one or three) to prevent a deadlock in decision-making. If the parties fail to agree on a number, the default is a sole arbitrator.

The appointment process is detailed in **Section 11**. Ideally, the parties agree on a procedure and select the arbitrators themselves. If they cannot agree, Section 11 provides a mechanism for the High Court or the Supreme Court to step in and make the appointment. This ensures that the process doesn't stall simply because the parties are at odds.

Most importantly, an arbitrator must be impartial and independent. **Section 12** requires a prospective arbitrator to disclose in writing any circumstances that might give rise to justifiable doubts about their independence or impartiality. This duty of fairness is paramount to the integrity of the process.

The Arbitral Award

The culmination of the arbitration process is the **arbitral award**. This is the final decision made by the arbitrator or the tribunal. Under the Act, an arbitral award is not merely a suggestion; it carries significant legal weight.

Section 36 of the Act clarifies that an award is enforceable in the same manner as if it were a decree of a court. Once the time for challenging the award has expired, the winning party can take it to a court for execution just like a court's own judgment.

For an award to be valid, **Section 31** lays down certain formal requirements. It must be in writing, signed by the members of the arbitral tribunal, and must state the reasons upon which it is based, unless the parties have agreed otherwise. It must also state the date and the place of arbitration.

The Court's Limited Role: Judicial Intervention

One of the primary objectives of the Arbitration Act is to minimize judicial interference. The philosophy is that since parties have chosen to exit the court system, the courts should respect that choice. **Section 5 of the Act** explicitly states that no judicial authority shall intervene except where so provided in the Act.

The most significant point of court intervention is the challenge to an arbitral award. A losing party cannot appeal an award on its merits (i.e., they cannot argue that the arbitrator made a mistake of fact or law). Instead, they can only apply to have the award "set aside" on very limited grounds, which are listed in **Section 34 of the Act**.

These grounds are strictly procedural and fairness-based, not merits-based. They include situations where:

- A party was under some incapacity.
- The arbitration agreement was not valid.
- A party was not given proper notice of the proceedings.
- The award deals with a dispute that was not supposed to be arbitrated.
- The composition of the tribunal was not as per the agreement.
- The award is in conflict with the “public policy of India.” The Supreme Court has interpreted the “public policy” ground very narrowly, emphasizing that an award cannot be set aside simply because the court disagrees with the arbitrator’s interpretation. This ensures the finality of arbitral awards and prevents the courts from acting as a court of appeal over arbitration.

Conclusion

Arbitration is a dynamic and vital field of law. It represents a paradigm shift from confrontational litigation to consensual dispute resolution. Arbitration offers several advantages, including speed, confidentiality, neutrality, and ease of enforcement across borders. It is especially valuable in international commercial disputes where parties from different legal systems seek a neutral forum. However, arbitration can also be costly in complex cases, and the scope for appeal is very limited. Overall, arbitration serves as a flexible, private, and effective ADR method that balances fairness with efficiency.