BLOGS

Sectional Questions on Consumer Protection for CLAT PG

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1. Which section of the Consumer Protection Act, 1986 defines ‘Complainant’?

a) Section 2(1) (b)

b) Section 2(1) (a)

c) Section 2(1) (e)

d) Section 2 (1) (d)

2. Which section of the Consumer Protection Act, 1986 defines ‘Complaint’?

a) Section 2 (1) (d)

b) Section 2 (1) (c)

c) Section 2(1) (a)

d) Section 2 (1) (f)

3. Which section of the Consumer Protection Act, 1986 defines ‘Consumer’?

a) Section 2(1) (e)

b) Section 2(1) (b)

c) Section 2(1) (d)

d) Section 2(1) (a)

4. Which section of the Consumer Protection Act, 1986 defines ‘Consumer Dispute’?

a) Section 2 (1) (a)

b) Section 2 (1) (b)

c) Section 2 (1) (d)

d) Section 2 (1) (e)

5. The Central Consumer Protection Council must consist of how many members as per Consumer Protection Act, 1986?

a) 110 members

b) 120 members

c) 150 members

d) 130 members

6. Which section of the Consumer Protection Act, 1986 defines the establishment of the 'State Consumer Protection Council'?

a) Section 6

b) Section 7

c) Section 5

d) Section 9

7. Which section of the Consumer Protection Act, 1986 defines the establishment of the 'District Consumer Protection Council'?

a) Section 6

b) Section 5

c) Section 7

d) Section 8A

8. The District Forum can entertain complaints where the value of goods or services and the compensation claimed must not exceed a certain amount. What is the mentioned amount as per the Consumer Protection Act, 1986?

a) Does not exceed Rs. 25 lakhs

b) Does not exceed Rs. 10 lakhs

c) Does not exceed Rs. 15 lakhs

d) Does not exceed Rs. 20 lakhs

9. An appeal can be filed against the orders of the district forum before the state forum within how many days of the order?

a) 30 days

b) 60 days

c) 90 days

d) 45 days

10. The State Commission can entertain complaints where the value of goods or services and the compensation claimed must not exceed a certain amount. What is the mentioned amount as per the Consumer Protection Act, 1986?

a) Can exceed Rs. 25 lakhs but must not exceed Rs. 1 crore

b) Can exceed Rs. 25 lakhs but must not exceed Rs. 50 lakhs

c) Can exceed Rs. 25 lakhs but must not exceed Rs. 45 lakhs

d) Can exceed Rs. 25 lakhs but must not exceed Rs. 75 lakhs

11. An appeal can be filed against the order of the state commission before the national commission within how many days of the order?

a) 60 days

b) 90 days

c) 45 days

d) 30 days

12. The National Commission can entertain complaints where the value of goods or services and the compensation claimed must not exceed a certain amount. What is the mentioned amount as per the Consumer Protection Act, 1986?

a) Must exceed Rs. 75 lakhs

b) Must exceed Rs. 10 crore

c) Must exceed Rs. 1 crore

d) Must exceed Rs. 5 crore

13. Whether the Consumer Protection Act, 2019 covers the transactions done by consumers through all modes including offline and online means as well?

a) Yes

b) No

c) It covers online transactions limited to teleshopping

d) None of the above

14. Which of the following is the right of the consumer mentioned under Consumer Protection Act, 2019?

a) Seek redressal against the unfair and restrictive trade practices

b) Do not ask the seller about the payment receipt

c) To not be informed about the quality and quantity of goods and services

d) To not be protected against marketing of goods and services which are hazardous to life

15. Where has the Consumer Disputes Redressal Commission been set up as per the Consumer Protection Act, 2019?

a) At the District Level

b) At the State Level

c) At the National Level

d) All of the Above

Answers

1. Option a
2. Option b
3. Option c
4. Option d
5. Option c
6. Option b
7. Option d
8. Option a
9. Option a
10. Option a
11. Option d
12. Option c
13. Option a
14. Option a
15. Option d